

AIG Network Partners

With nearly 7,000 multinational clients spread over 200 countries and jurisdictions, we know the importance of delivering world-class multinational program service, wherever in the world your clients may be, whether through an AIG office, or, as in some countries, through one of our selected network insurance partners.

We're very careful indeed about who we select as partners. All our partners are leading insurers in their own countries. They have strong relationships with local regulators, and they share our commitment to service excellence. We've got formal service level agreements in place with every one of them. This is underpinned by dedicated relationship management through our expanded network partner practice team with a professional blend of industry experience and language capabilities strategically located to facilitate close interaction between our partners and our clients.

To make sure service levels are consistently maintained across multiple geographies, we streamlined our processes globally. All our partners are completely aligned with AIG's policy issuance, renewal, claims handling, and claims reporting processes, and our investment in technology means we can systematically monitor every partner's service delivery to make sure that your multinational clients get world-class program service, timely issuance and contract certainty, and accelerated claims handling and reporting consistently, wherever in the world they might be.