



In a continued effort to best protect our multinational clients and their families when they travel the globe, AIG offers CrisiSolution — a comprehensive package of vital services and insurance protection to respond to a number of crisis events that can occur while travelling or residing in various “hot spots” and major city centres worldwide.

With over 30 years of experience in providing kidnap and ransom insurance and a dedicated team of underwriters globally, AIG has the expertise to provide best-in-class crisis protection and response for clients and their families. Our global presence means we can make fast and effective decisions, with the ability to respond within a moment’s notice in the unfortunate event of a crisis incident.

Crisi Prevention and Response

CrisiSolution provides clients with exceptional consultant, medical and emergency travel assistance through NYA International Limited, a global specialist in crisis prevention and response for over 25 years and Travel Guard, AIG’s own crisis and travel consultancy.

CrisiSolution Benefits and Features

- Best-in-class prevention and response consultancy services from NYA International (NYA) and AIG’s own emergency travel and medical assistance consultancy, Travel Guard.
- Broad risk appetite offering worldwide coverage with limit capacity up to \$50 million primary with the ability to tailor coverage to specific client requirements. AIG will offer coverage to high risk industry classes such as, NGO’s, Oil and Gas, Energy, Mining, and Maritime.
- Claims expertise with a proven track record of handling and quickly paying claims.
- Round-the-clock coverage for insured persons and relatives.

CrisiSolution offers an expanded list of insured events including:

Basic Coverage

Kidnapping
Extortion
Wrongful Detention
Hijacking
Threat
Disappearance
Hostage Crisis

Supplemental Coverage Endorsements

Child Abduction
Evacuation and Repatriation including lost salary and personal effects
Business Interruption
Business Interruption Computer Attack
Express Kidnapping for an express event lasting less than 24 hours
Assault Expense
Value of Products

NYA International

NYA is a specialist crisis prevention and response consultancy, which has been in operation since 1990, helping clients reduce their exposure to and manage incidents of kidnap-for-ransom, extortion, illegal detention, marine piracy, emergency evacuation, malicious product tampering, and related global security problems.

With its unique response protocol to deploy up to four consultants and one of the largest team of consultants in the industry, NYA's crisis teams guarantee an immediate response, providing advice to the client's crisis management team and/or family throughout the duration of the incident to help them manage it to a successful conclusion.

NYA also provides consulting solutions that support each of our client's unique business needs. Crisis prevention consulting services include, but are not limited to:

- Threat and vulnerability assessment
- Crisis and security management planning
- Crisis management training
- Personal security awareness training
- Embedded advisors
- Risk analysis
- Project management
- Travel risk management



Travel Guard

From emergency medical care to evacuation assistance, AIG's own travel consultancy, Travel Guard offers travel assistance no matter where an emergency occurs. As a CrisiSolution policy holder, organizations will have exclusive access to Travel Guard services including:

- 24/7 worldwide assistance
- Emergency medical care
- Evacuation assistance

Contact

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