



CyberEdge® Risk Consulting Services

End-to-End Cyber Risk Management Solutions

Despite a company's best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today's rapidly changing cyber environment. CyberEdge clients are armed with a wide range of preventative tools, adding valuable layers to a company's line of defence.

Complimentary tools and services are included with each CyberEdge policy* to provide knowledge, training, security, and consultative solutions. Clients can also improve their level of protection and preparation by taking advantage of additional services at preferred rates from AIG's cyber risk consultants and our expert partners.

Complimentary Tools and Services

Employee Cybersecurity eLearning – Available in 11 languages

Meaningful, sustainable, and measurable cyber risk reduction eLearning to reference and reinforce clients' security policies based on an employee's individual role.

Blacklist IP Blocking and Domain Protection – Reduces the attack surface up to 90% ahead of the firewall

Enables organizations to control their exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking, and black-list automation to reduce risk.

Infrastructure Vulnerability Scan – Identification of high-risk infrastructure vulnerabilities

Clients can select parts of their internet-facing infrastructure to have experts examine to identify vulnerabilities that are open to potential exploits by cyber criminals.

Legal Risk Consultation – Review and strengthen incident response capabilities

Two hours with an expert on incident response planning, regulatory compliance, security awareness, or privacy training.

Forensic Risk Consultation – Organizational preparedness for different threat scenarios

One hour with a forensic expert on what an organization needs to think about and prepare for different threat scenarios.

Get Started Today

Contact us today to take advantage of these services and improve your organization's protection against a cyber attack:

- Visit www.aig.ca/CyberRiskConsulting and complete the contact form, or
- Email us at CyberRiskConsulting@aig.com

Public Relations Risk Consultation – Crisis communication plan best practices and preparation

One hour with an expert to prepare, plan and manage potential scenarios, should one occur.

CyberEdge Hotline – 24/7/365 cyber hotline

Our CyberEdge Claims Hotline is available 24/7/365 at 1-800-CYBR-345 (1-800-292-7345). Once a call is made to the hotline, the CyberEdge Claims Team will coordinate with the client to implement their response plan, engage any necessary vendors including breach counsel and forensics firms to identify immediate threats (such as a hacker inside a network), and start the restoration and recovery processes.

Insurance Portfolio Diagnostic – Cyber as a peril analysis against insurance portfolio

Experts review your entire property and casualty portfolio to determine how it is anticipated to respond to the spectrum of cyber predicated financial and tangible losses.

Cybersecurity Information Portal – Online access to cybersecurity information

24/7/365 access to current cybersecurity information.

Additional Benefits, Tools, and Services

In addition to the above complimentary services, all CyberEdge clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our nearly 20 years of experience and how well they can help strengthen the cybersecurity maturity of an organization.

AIG Risk Consulting Services

AIG's team of global cyber risk consultants brings over 50 years combined experience in IT security to help our clients stay ahead of their cyber risk. Our team works directly with insureds to provide detailed, technical expertise and consulting services through:

Cyber Defence Review, designed to take a look at an insured's people, processes, and tools comprising their cybersecurity program to identify strengths and weaknesses.

Internet Facing System Examination, designed to help insureds identify risks and exposures in their public-facing infrastructure from an attacker's perspective.

Incident Simulation Workshop, designed to help clients ensure their incident response plan will respond efficiently and help them better maximize their CyberEdge benefits.

Executive Threat Brief, designed to help clients better understand the current security threat landscape specific to their industry and current methods attackers are using.

Cyber Engineering Study, designed to look at an insured's people processes, and tools that protect critical systems and industrial controls within their environment.

Preferred Vendor Partner Services

We have partnered with experts in cyber risk to bring our clients additional options to add to their line of defence. Available services include:

Dark Net Intelligence, powered by K2-Intelligence, helps clients stay apprised of what the latest chatter is inside the dark net.

Cybersecurity Maturity Assessment, powered by RSA, helps organizations assess their cybersecurity risk.

BitSight Security Ratings, powered by BitSight Technologies, and **Vendor Security Ratings**, powered by SecurityScorecard, allows companies to measure and monitor their own network and those of their third-party vendors.

Vendor Security Ratings - Powered by SecurityScorecard Generates security ratings for organizations to measure and monitor their own network and of their third party vendors. A demo or trial is available upon request.

Security Awareness Training, powered by Wombat Security, provides phishing training and simulations for an insured's employees.

Quantification Workshop and Insurance Portfolio Stress Test, powered by AXIO, helps clients understand their cyber exposure in financial terms and subsequently, how a variety of representative cyber loss scenarios might be treated by the client's entire insurance portfolio.



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*Clients who purchase CyberEdge and spend more than \$5,000 in premium qualify for the above services.

AIG may modify (by adding, removing or replacing a tool or service) or discontinue the Services at any time. AIG may partner with third party vendors to provide any or all Services. In some instances, AIG may have a referral fee structure in place, or an ownership interest, with certain third party vendors.

American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG's core businesses include Commercial Insurance and Consumer Insurance, as well as Other Operations. Commercial Insurance comprises two modules – Liability and Financial Lines, and Property and Special Risks. Consumer Insurance comprises four modules – Individual Retirement, Group Retirement, Life Insurance and Personal Insurance. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

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