



2025 Public Accountability Statement





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ABOUT US

AIG CANADA

AIG Canada has provided insurance solutions for almost 60 years and is federally licensed to operate in all provinces and territories in Canada. With a staff complement of approximately 362 members, AIG Canada is one of the country's leading property and casualty insurance companies, providing a wide range of insurance products to the marketplace through a network of independent brokers.

AIG CANADA ENJOYS STRONG RATINGS FROM THE PRINCIPAL RATING AGENCIES

S&P: AA- AND A.M. BEST: A



IN 2025, AIG CANADA REPORTED INSURANCE REVENUE OF:

\$1.61 BILLION



ASSETS OF:

\$4.30 BILLION

POLICYHOLDER SURPLUS OF:

\$1.16 BILLION

AIG CANADA SERVED OVER:

19,000 POLICY-HOLDERS



HANDLED APPROXIMATELY:

11,400 CLAIMS

AND IN 2025, INCURRED INSURANCE SERVICE EXPENSES OF:

\$910 MILLION



AIG Canada is a member of American International Group, Inc. ("AIG"), a global insurance solutions provider. As a leader in insurance solutions, AIG strives to help the world overcome some of the biggest challenges it has ever faced. AIG is also committed to doing the right thing for our people and the communities where we work and live. It's why we seek to offer what matters to our ever-diversifying team - like flexible and creative work environments, professional growth opportunities and forums to advocate for one another. We encourage employees to give back to the causes they care most about, supporting these efforts through our Volunteer Time Off and Matching Grants Programs.

TOP 100 EMPLOYER AWARDS



INVESTING IN OUR PEOPLE

AIG Canada has spent almost 60 years building and cultivating a talented and diverse workforce. To retain and attract talent, the company continually seeks improvements to its work culture and benefit programs to allow employees to thrive, contribute and grow.

As of December 31, 2025, the company employed 362.

Province	Full-Time	Part-time	Total
Ontario	280	0	280
Quebec	64	0	64
British Columbia	18	0	18

SOCIAL RESPONSIBILITY

OUR VISION

AIG Canada is committed to making a positive difference in the communities where we work, live, and serve our customers. We are focused on ensuring that our business operations are conducted in a responsible, sustainable, and respectful way.

COMMUNITY DEVELOPMENT AND PHILANTHROPIC ACTIVITIES

AIG Canada respects its obligation to give back to our communities and supports charitable organizations across the country, whose goals are aligned with our strategic plans. A significant portion of our community giving is directed to health-related initiatives that hold the promise of improving lives. In 2025, AIG Canada’s Corporate Social Responsibility Committee earmarked 15 per cent of its budget to marginalized communities.

AIG Canada has a longstanding history of providing support to innovative organizations whose mandate is to engage and encourage people from all walks of life. AIG Canada corporate giving focuses on forming partnerships with and providing funding to innovative nonprofit organizations to address some of today’s most pressing challenges.

Our corporate commitment is complemented by the individual and group efforts of our employees, who are acknowledged for their generosity towards causes they believe in. In 2025, AIG Canada’s corporate donations for community causes totaled \$60,000.00.

MATCHING GRANTS

AIG’s Matching Grants program is available to all full and part-time employees with at least one year of service and the spouse/partner of any eligible employee. AIG matches donations 2:1 of a minimum of \$25 USD to a maximum (or combined total) of \$5,000 USD to eligible nonprofit organizations. The program supports employees’ generosity and makes the most of charitable contributions to organizations our staff are involved in and passionate about.



VOLUNTEER TIME OFF

AIG’s Volunteer Time Off program aims to encourage employee participation with volunteer efforts – every employee is eligible to take two business days per year to participate in AIG Canada’s community outreach efforts and initiatives in Canada. The Volunteer Time Off program is taking those efforts to new levels while continuing to expand our relationships with non-profit organizations.

HIGHLIGHTS OF OUR CHARITABLE ACTIVITIES AND DONATIONS

JUNIOR ACHIEVEMENT

Since 2015, AIG Canada has supported Junior Achievement, the world's largest organization dedicated to educating students about workforce readiness, entrepreneurship and financial literacy through experiential, hands-on programs. As part of this relationship, employees from AIG's Toronto office taught "Dollars with Sense" to an audience of grade seven students. The curriculum, developed by Junior Achievement, students get the vital tools they need to make smart financial decisions, live debt-free and become savvy investors. Students learn personal money management skills that they can apply to their lives.

HABITAT FOR HUMANITY

AIG employees from its Toronto office donned hard hats and steel-toe boots in support of a Habitat for Humanity build project. In a city where affordable housing is challenging to find, AIG Canada also provided a financial donation to help cover construction costs. Team AIG Canada accomplished a great deal including building walls for a townhouse complex located in Caledon, Ontario.

RONALD MCDONALD HOUSE CHARITIES

AIG Canada provided a financial donation to support a colleague volunteering event at Ronald McDonald House Charities. The mission of Ronald McDonald house is to serve as a place to call home for families with seriously ill children undergoing treatment. RMHC Toronto encompasses a House for 81 families in downtown Toronto and seven Family Rooms in hospitals across the Greater Toronto Area and in Sudbury.

THE TORONTO HUMANE SOCIETY

AIG Canada colleagues volunteered at the Toronto Humane Society to help improve the lives of homeless animals in our community. Colleagues were able to interact with the animals and contribute their time to projects that enriched

their lives. This volunteer opportunity included a donation from AIG Canada to help feed, shelter and supply veterinary care to animals in need. Following no kill principles, the THS aspires to be a best-in-class animal shelter – working in partnership with the community to find creative solutions and improve outcomes for all animals.

PRO BONO ONTARIO

Supported by a financial donation, four AIG Canada lawyers volunteered at the Pro Bono Ontario Legal Advice Hotline. Along with other volunteer lawyers at the offices of Cassels Brock & Blackwell LLP. They answered over 170 calls providing advice to Ontarians who can't afford legal services in the areas of Civil Procedure, Housing, Employment, Consumer and Corporate law.

DAILY BREAD FOOD BANK

To help alleviate food insecurity, AIG Canada provided a donation to support individuals and families across Toronto. Since 1983, Daily Bread Food Bank has worked to meet emergency needs while advocating for long-term solutions to end poverty with 205 programs across Toronto from a 108,000 sq. ft. distribution hub in Etobicoke, ON. Through Research and Advocacy, they strive for everyone's right to food, collaborating with stakeholders across the sector for meaningful policy change.

THE FURNITURE BANK

In support of the circular economy, AIG Canada's employees participated in an onsite volunteering effort that saw the group rebuilding and repairing furniture items destined for families in need throughout the Greater Toronto Area. Along with this volunteer effort, AIG Canada made a donation to help support the Furniture Bank. Founded in 1998, Furniture Bank is a registered charity and social enterprise which redistributes gently used furniture and housewares from donors in the community to families and individuals experiencing furniture poverty. Their workshop trains

participants in furniture repair, upholstery and woodworking and provides trade training, and sustainable careers in the refurbishing and reupholstering field.

SICKKIDS FOUNDATION

SickKids Foundation believes that fighting for the health and wellbeing of children is one of the most powerful ways to improve society. In support of their vision, AIG Canada made a financial contribution to the Foundation. Their mission is to inspire communities to invest in health and scientific advances to improve the lives of children and their families in Canada and around the world.

THE INDIAN RESIDENTIAL SCHOOL SURVIVORS SOCIETY (IRSSS)

To mark Truth and Reconciliation Day, AIG Canada made a financial contribution to the Indian Residential School Survivors Society. The Indian Residential School Survivors Society (IRSSS) is a non-profit organization and registered Canadian charity committed to supporting Survivors and their families on their healing journeys. Since 1994, they have provided culturally sensitive services—including counselling, advocacy, and community outreach—to help individuals and communities reclaim strength and resilience.

CP24 CHUM CHRISTMAS WISH

AIG Canada has supported the CP24 CHUM Christmas Wish for 40 years. Along with a corporate donation, employees purchased holiday gifts for children in need and volunteered at their warehouse to sort holiday gifts. The CP24 CHUM Christmas Wish program has become one of the largest distributors of toys to children in need in the Greater Toronto Area. The program also provides financial assistance to hundreds of agencies, ensuring that hundreds of thousands of children across the GTA enjoy a holiday experience.

CANUCKS PLACE CHILDREN'S HOSPICE

In support of pediatric palliative care, AIG Canada donated funds to Canucks Place Children's Hospice. Canucks Place Children's Hospice first opened its doors in November 1995, to become North America's first free-standing children's hospice. The Canucks Place responded to the need for a hospice created specifically for children. The facility offers a place of comfort and compassion where children could experience the simple joy of being a child, and families could cherish each moment together.

FONDATION DES JEUNES DE LA DPJ

In support of Montreal-based youth and children, AIG Canada made a charitable contribution to the Fondation des jeunes de la DPJ. The Fondation provides urgent human services to children and youth and promotes a positive environment as their guests' transition back to their families or in alternative housing. The organization offers children the opportunity to be children, including celebrations to mark significant events of their lives such as birthdays, Christmas, and proms.

WELCOME HALL MISSION

AIG Canada contributed to the efforts of the Welcome Hall Mission by making a financial donation. Established in 1892, Welcome Hall Mission is the largest doorway to help for Montrealers in need. Programs and resources are available to support people experiencing homelessness, families living in precarity, young and single mothers, at-risk youth and the elderly.

FONDATION SANTÉ URBAINE

AIG Canada made a financial contribution to the wellness of those living in the Centre-Sud of Montréal. Fondation Santé Urbaine mandate is to help improve the mental and physical health of those living in the community throughout their trajectory of care, from birth to end of life, through small acts of kindness, innovative projects, and the purchase of medical equipment. Fondation Santé Urbaine seeks to create solutions to urban health issues and respond to the urgent and priority needs of the Centre-Sud of Montréal population.

THE DOUGLAS FOUNDATION

AIG Canada made a financial donation in support of the Foundation's mission to improve mental health. The Douglas Institute is internationally recognized for the quality of its research, patient care and teaching. The Douglas Institute is dedicated to pioneering treatment for mental illness, whether through innovative approaches to care or through medical and scientific advances. Their team is focused on preventing suffering and ensuring that patients can lead full lives.





ECONOMIC CONTRIBUTION

(in thousands of Canadian dollars)

CANADA	INCOME TAXES	PREMIUM TAXES	TOTAL TAXES
Federal	43,765	NA	43,765
Alberta	2,723	17,900	20,623
British Columbia	6,924	7,788	14,712
Manitoba	1,120	1,661	2,781
New Brunswick	724	788	1,512
Newfoundland & Labrador	307	664	971
Nova Scotia	727	1,140	1,867
Ontario	13,504	15,198	28,702
Prince Edward Island	72	129	201
Quebec	5,779	6,965	12,744
Saskatchewan	938	1,705	2,643
Territories	78	277	355
Total Canada	76,661	54,215	130,876

*No capital taxes were due or paid in 2025.



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website at www.aig.ca.







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